THRYV CONSULTING

/THRĪV/: grow, prosper, flourish

DIRECT SUPPORT PROFESSIONALS
Health and Human Services Industry

"Direct support professional. Direct service workers. Direct care staff. Direct support staff. Despite the different titles shared by these amazing professionals, they all have the same critical role in the world!"

Our "Health and Human Services - Direct Support Professional" training course equips participants to reach the main goal: empowering people who have intellectual and developmental disabilities, with mental or behavioral health issues, or who are aging, to live independently in their homes and connect them to their communities. Our sessions include: Medication Administration Program (MAP) Overview, Respecting Human Rights, Communication, Privacy, Incident Prevention, De-escalation and Management, COVID-19 Safety Protocols, First Aid/CPR/AED Certification, Professionalism and Ethics, Disability Awareness, Case Note Management, Neutral Writing, Mandated Reporting, General Safety Awareness: Fire Safety, Defensive Driving, Bloodborne Pathogens and Infection Control, Ergonomics, Patient Lifts, Life Skills: Cooking and Nutrition, Financial Literacy and Budgeting, Computer Basics and Online Security.

In addition, this program covers Workplace Readiness: reviewing Resume and Interviewing Basics, as well as crafting individual Elevator Speeches with participants.

COURSE HIGHLIGHTS

Core Competencies Modules

The Core Competencies are broken down into 7 goal areas covering all aspects of the person's life, while also including the professionalism of direct support.

1. Putting People First
2. Building and Maintaining Positive Relationships
3. Demonstrating Professionalism
4. Supporting Good Health
5. Supporting Safety
6. Supporting Individuals in Their Home
7. Being Active and Productive in Society

Code of Ethics Modules

The Code of Ethics is designed to guide support staff through the potential ethical dilemmas they may face daily and encourages the highest professional ideas. This provides a roadmap to assist in staying the course of securing freedom, justice, and equality for all.

1. Promoting Person-Centered
2. Promoting Physical and Emotional Well-Being
3. Displaying Integrity and Responsibility
4. Confidentiality and Privacy
5. Justice, Fairness, Equity
6. Respect and Dignity
7. Positive Relationships
8. Self-Determination
9. Advocacy and Community Participation